



Madison County 2026 Resource Guide



This Resource Guide was created in partnership with Madison County agencies and organizations to enhance public access to information about human service resources available to Madison County residents.

The inclusion of any organization, agency or service in this Resource Guide does not imply or constitute an endorsement or recommendation, nor does exclusion imply disapproval.

Where dates and/or hours of operation are listed, the recommendation is to call the organization in advance to confirm that the information is still valid.

Note that Hurricane Helene impacted some services and locations, so it is imperative to call ahead to confirm accuracy. There is a new section for local Disaster Relief resources under the Miscellaneous Section.

Services and resources will be reviewed and updated as needed. Revised date February 2026.

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Section I: Food, Housing, and Clothing/Diapers

Food

Madison County Free Food Map:

Map provided by NC Cooperative Extension showing food resources throughout Madison County
<https://madison.ces.ncsu.edu/2024/06/madison-county-food-resources/>

Some of the map resources, but not all, are included in the guide below

Salvation Army

3421 U.S. 25/70

Hot Springs, NC 28743

828-622-3355

Schedule: 2nd Wed of Month from 9am- 12pm

On other days, please call to make an appointment to pick up food (Mon-Thurs 9-4:30)

Lord's Harvest for the Hungry

A garden ministry located in Mars Hill, NC, please see website for details

828-808-5002

www.lordsharvestforthehungry.org/home

Beacon of Hope Food Pantry

5111 US Hwy 25 / 70

Marshall, NC 28753

828-649-3470

Waiting Room opens at 10 AM M-F

Food Distribution: 12PM to 4 PM M-F

Closed the 4th Wednesday of every month

Forks of Ivy Baptist Church

3223 Old Mars Hill Hwy

Weaverville, NNC 28787

828-380-1026

Schedule: 1st Saturday of the month 9am-12pm

For those without transportation, free local delivery may be available

MANNA FoodBank Food Finder:

Find food access in Madison County and across WNC.

<https://mannafoodbank.org/find-food/>

The map is available in English, Spanish, Russian, and Ukrainian. Use the “Select Language” toggle box in the upper right-hand corner of the map to change the language.

If you cannot access the map or need help finding a food distribution location near you, **call or text** the Food Helpline: 828-290-9749

MANNA FoodBank Helpline – Apply to SNAP with Confidence

Call or text the Food Helpline: 828-290-9749

Available M-F 9 AM-4 PM

To schedule an appointment, follow this link:

<https://app.squarespacescheduling.com/schedule/7731892a>

Little Free Food Pantry

Located at the entrance of Mars Hill United Methodist Church parking area. Anyone may pick up or drop off food items as needed 24/7. Stocked by the Girl Scouts and others in the church and community.

Madison County Libraries Free Food Pantry

Located at each branch of the Madison County Public Libraries, anyone may drop off food items or pick up food items as needed during business hours (9am-6pm weekdays, 9am-2pm Saturdays).

Marshall Library

1355 N. Main St.
Marshall, NC 28753
828-649-3741

Mars Hill Library

25 Library St.
Mars Hill, NC 28754
828-689-5183

Hot Springs Library

170 Bridge St.
Hot Springs, NC 28743
828-319-5638

My Sister's Attic

Free Community Refrigerator

(A partnership with Madison County Cooperative Extension and Madison County Health Department)

Fresh, healthy food available 24/7

3477 Hwy 213

Marshall, NC 28753

YMCA Mobile Market

Madison County Cooperation Extension Office

258 Carolina Lane

Marshall, NC 28753

Schedule: 1st and 3rd Wednesday of the month 1:00-2:00 pm *For months with 5 weeks, it's the 2nd and 4th Wednesday of the month

www.ymcawnc.org/schedules-7

Ebbs Chapel Food Pantry

271 Laurel Valley Road

Mars Hill, NC 28754

828-689-5486

Every Saturday 9-11am

Spring Creek Community Center

Senior meal program and food pantry.

13075 NC 209 HWY

Hot Springs, NC 28743

828-585-7033

springcreekcommunitycenter@gmail.com

www.springcreek-nc.org

Laurel Community Center MANNA distribution

Twice Monthly

4100 NC 212 HWY, Marshall, NC 28753

828-656-3633

Laurelcommunitycenter@gmail.com

<https://www.laurelcommunitycenter.org/>

ROAR (Rural Organizing and Resilience) Mutal Aid Hub

They have a pantry with household and food items

798 Walnut Creek Road, Marshall, NC 28753

Ruralorganizingandresilience@gmail.com

<http://www.ruralorganizing.wordpress.com/>

Housing

Community Housing Coalition of Madison

798 Walnut Creek Road

Marshall, NC 28753

828-649-1200

May apply online, email CHC with “request for assistance” in subject line and contact information or call and request application. To be eligible for assistance, clients must be residents of Madison County, NC. A critical function of each repair project CHC takes on is initial on-site assessment of the needs to develop total scope of the project.

www.chcmadisoncountync.org

Asheville Area Habitat for Humanity

Serving Madison and Buncombe Counties with affordable homeownership and home repair programs.

Seeking volunteers to help build and repair homes.

Madison County Project Manager: Jennie Pressley

<https://www.ashevillehabitat.org/>

jpressley@ashevillehabitat.org

Information for homeless students and their families:

Madison County Schools

5738 US Highway 25/70

Marshall, NC 2875

828-649-9276

NC State Homeless Coordinator

Lisa Phillips

336-315-7491

Marshall Housing Authority

630 North Main Street

Marshall, NC 28753

828-649-2545

Tobacco Free

Mars Hill Housing Authority

28 North Main Street

Mars Hill, NC 28754

828-689-4531

Hot Springs Housing Authority

50 Walnut Street
Hot Springs, NC 28743
828-622-3237

Madison County Housing Authority

160 Ivy Ridge Apt Drive
Mars Hill, NC 28754
828-689-2721

Mashburn Gap Apartments

1140 North Main Street
Marshall, NC 28753
828-649-3317

Homeward Bound Rapid Rehousing Program

AHOPE 19 N Anne Street Asheville, NC 28801, hours Mon Tues Thurs and Fri 8 AM to 2 PM, Wed 8 AM to 11:30 AM
828-258-1695
www.info@homewardboundwnc.org

Balance of State Continuum of Care (BoS CoC) NC Coalition to end Homelessness

The Balance of State Continuum of Care is made up of 79 mostly rural counties in North Carolina. These counties are coordinated through Regional Committees. Each Regional Committee has designed a Coordinated Assessment process for their area. To find more information about each region, please go to the Balance of State Coordinated Assessment page or call NCCEH at 919-755-4393. Madison County Agency and/or System Lead is in Jackson County, phone number: 828-278-7433
<https://www.ncceh.org/bos/ce-contact-info-by-county-1-.pdf> (ncceh.org)

Clothing/Diapers & Furniture/Appliances

Madison County Health Department

493 Medical Park Dr.
Marshall, NC 28753
828-649-3531

May be able to supply diapers, infant/toddler clothing, and other items such as strollers, pack and plays, car seats, walkers, swings, booster seats pending availability.

My Sisters Attic

3477 Hwy 213
Marshall, NC 28753
828-649-2582
Contact: Joyce Cody or Crystal Webb

Abiding Hope, Inc

PO Box 374
105 Chestnut Street
Mars Hill, NC 28754
Phone: 828-680-1230
Text: 828-380-6458
www.abidinghopeinc.org
info@abidinghopeinc.org
Mother/Baby Supplies - maternity and baby clothes up to size 2T, diapers, wipes, formula and more

Ebbs Chapel Clothes Closet

271 Laurel Valley Road
Mars Hill, NC 28754
828-689-5486
Every Saturday 9-11am

Beacon of Hope Thrift Store

NEW LOCATION:
148 S Main St, Marshall, NC 28753
828-649-5012
Monday–Saturday, 9:00 a.m.–5:00 p.m.
Please note clothing assistance through the previous thrift store voucher program no longer available

Goodwill

50 Weaver Blvd
Weaverville, NC 28787
828-645-8620
Hours: 9am - 8pm May be able to provide \$10 gift card to use in store if patient requests to speak to manager or assistant manager at Weaverville location.

East Asheville United Methodist Church

48 Browndale Road
East Asheville, NC 28805
828-299-9742
eastashevilleumc@gmail.com
Schedule: 2nd and 4th Monday from 4pm-6pm
www.eastashevilleumc@gmail.com

BEAR Closet – Weaverville 828-658-5373

BEAR Closet at Abernethy UMC – Asheville 828-254-2612, option 1

BEAR Closet at Snow Hill UMC – Candler 828-670-1884

St. Paul's UMC BEAR Closet – Asheville 828-252-6512

Loving Hearts for Christ BEAR Closet – Marion 828-415-0812

Catholic Charities – Asheville 828-255-0146

Children & Family Resource Center – Hendersonville 828-698-0674

Sharing House – Brevard 828-884-2866

Emergency Diaper Assistance:

<https://babiesneedbottoms.org/emergency-assistance-program/>

Section 2: Heating and Utility Assistance **Transportation**

Mars Hill Baptist Church

May be able to help with emergency funds for heating, utilities, etc. provided they have funding
67 N Main Street
Mars Hill, NC 28754
828-689-2911

St. Andrews Catholic Church:

May be able to assist with electrical services and gas money if funding allows
14 Brook Street
Mars Hill, NC 28754
828-689-3719

Rural Organizing and Resilience

May be able to supply firewood
615-628-7439

Madison County Department of Social Services

5707 US Hwy 25-70, Suite 1
828-649-2711

Appalachian Voices

May be able to help with weatherization and electric bill dept, please see PDF on website for information and resources

www.appvoices.org/2021/01/20/nc-utility-customers-know-your-rights-and-resources/
www.appvoices.org/images/uploads/2021/01/Utility-Customer-Know-Your-Rights-And-Find-Assistance.pdf

LIEAP Low Income Energy Assistance Program

For General Information about the LIEAP program:

www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap

Contact local Department of Social Services to apply:

www.ncdhhs.gov/divisions/social-services/madison-county-department-social-services

Free Firewood - Ebbs Chapel Community Center – for the SENIOR population ONLY

828-774-4899, Eldridge English

Weatherization Assistance Program/HARRP

Available through:

Community Action Opportunities at AB Tech Madison

828-649-3231

-OR-

25 Gaston Street

Asheville, NC 28801

Phone: 828-252-2495

Fax: 828-253-6319

www.deq.nc.gov/energy-climate/energy-group/weatherization-assistance-program#additional-information-and-resources

NC Department of Health and Human services

Link with additional resources for various energy service providers and other assistance programs

www.ncdhhs.gov/divisions/social-services/energy-assistance

Duke Energy Utility Assistance

Search for eligibility online at Duke's website.

www.duke-energy.com/home/billing/special-assistance

Neighbors in Need

Neighbors in Need is open on Tuesday's from 1 PM to 3 PM.

Marshall Presbyterian Church

165 South Main Street

Marshall, NC 28753

828-206-2001

To be eligible for assistance, clients must be residents of Madison County, NC. For heating assistance, the Neighbors in Need program begins on the first Tuesday in December. The one-time heating assistance payment per household is for a 12-month period. There is assistance for electric heat, heating oil, propane, kerosene, and firewood. Clients can sign up for assistance in advance if they believe they will need help in the coming winter. After the client's eligibility is determined, they will receive a postcard in the mail with the amount of assistance for which they are eligible. Clients can apply in person at AB Tech Madison Campus. If a client urgently needs assistance, they can bring their heating bill statement to Neighbors in Need at the above address to apply. Clients 60 years of age or older must first apply to DSS for assistance. If they still need heating assistance after applying to DSS, they can then apply to Neighbors in Need. Assistance for non-heating electric bills is available year-round. For non-heating electrical bills, the stipend is \$100.00 for an individual and \$200.00 for a household.

ROAR (Rural Organizing and Resilience) Mutual Aid Hub

Propane Vouchers

798 Walnut Creek Road, Marshall, NC 28753

Ruralorganizingandresilience@gmail.com

<http://www.ruralorganizing.wordpress.com/>

Transportation

Madison County Transportation Authority

Free for: 60+, Veterans, and those using it for employment purposes

Monday- Friday 8AM – 4:30PM

\$5 Round trip - w/in Madison County

\$6 Round trip – Weaverville

\$12 Round trip – Asheville

A personal care assistant may ride with you at no additional charge

462 Long Branch Road

Marshall, NC 28753

828-649-2219

www.madisoncountync.gov/transportation-authority.html

Madison County Department of Social Services

Coordinates Non-Emergency Medical Transportation

5707 US-25 D

Marshall, NC 28753

828-649-2711

NON-EMERGENCY MEDICAL TRANSPORTATION FOR MEDICAID MANAGED CARE PATIENTS

- AmeriHealth Caritas: Phone: Member Services – 855-375-8811
- Carolina Complete: Phone: ModivCare – 855-397-3601
- Healthy Blue: Phone: ModivCare – 855-397-3602
- United Healthcare: Phone: ModivCare – 855-397-3604
- ModivCare Corporate: 404-888-5800 opt 9 for operator. Or may arrange transport online at member.modivcare.com
- VAYA Total Care: 888-621-2081

Vehicle – purchase or repairs:

Working Wheels WNC

76 Weaverville Road

Asheville, NC 28804

828-633-6888

<https://workingwheelswnc.org/>

Must be receiving case management or actively working with one of their community partners. For car purchase, must have the ability to pay \$628.00. For car repairs, must have the ability to pay up to \$100.00

Asheville Garage Goblins

Volunteer mechanics assisting with repair cars

Fill out online questionnaire:

<https://garagegoblin.retool.com/form/2f06fdc9-efeb-487b-b9dc-94ebcd3001e7>

TEXT only: 828-367-9768

Section 3: Medical, Dental, Behavioral Health and Disability

Medical

Primary Care Access Plan (PCAP)

Health coverage plan

Requirement: Must be a patient of Hot Springs Health Program

Income based: All individuals within the household qualify if not receiving Medicaid

Contact: Chris Chandler

Mashburn Medical Center

Phone: 828-649-3500

Fax: 828-649-1032

Madison Home Care and Hospice

590 Medical Park Drive

Marshall, NC 28753

828-649-2705

Mashburn Medical Center

590 Medical Park Drive

Marshall, NC 28753

828-649-3500

Hours: M-F: 9am-5pm

Hot Springs Medical Center

66 NW Hwy 25/70

Hot Springs, NC 28743

828-622-3245

Hours: M-F: 9am-5pm

Laurel Medical Center

80 Guntertown Road

Marshall, NC 28753

828-656-2611

Hours: M-F: 9am-5pm

Mars Hill Medical Center

119 Mountain View Road
Mars Hill, NC 28754
828-689-3507
Hours: M-Sat: 9am-5pm, Sunday: 1pm-5pm

Medication Assistance Program

Hot Springs Health Program prescription assistance. Please note that Medicaid recipients do not qualify for MAP program, it is only available to patients at Hot Springs Health Program.
590 Medical Park Drive
Marshall, NC 28753
828-649-3500

Madison County Health Department

May assist with vaccinations, sick visits, prenatal care, child health, testing for communicable diseases, sexually transmitted infections visits, WIC, BCCCP (Breast Cervical Cancer Control Program) and Wise Woman, family planning, high-risk pregnancy (CMHRP) and high-risk infant 0-5yo (CMARC) case management programs, Hepatitis C treatment, and opioid use disorder treatment.
493 Medical Park Dr.
Marshall, NC 28753
828-649-3531

Health-e-Neighbors at the Outland Family Clinic

Fee-waived appointments are available every day. Call for an appointment.
281 Laurel Valley Road
Mars Hill, NC 28754
828-490-6777

Telehealth Appointment Space

All three branches of the Madison County Public Libraries provide private, reservable spaces for residents to conduct telehealth appointments. A telephone or laptop can be provided, if needed, to facilitate the appointment. Free internet is available at all library locations.

- Hot Springs – 170 Bridge Street 828-622-3584
- Mars Hill – 25 Library Street 828-689-5183
- Marshall – 1355 N Main Street 828-649-3741

Accucare

Provides home medical equipment services (including maternity products)

Accepts Medicaid

1 Resort Drive- Suite B

Asheville, NC 28806

Phone: 828-236-3100

Fax: 828-236-3108

Mission Hospital/HCA Healthcare Services

Mission Health and Hospital Memorial Campus

509 Biltmore Avenue

Asheville, NC 28801

828-213-1111

Mission Children's Hospital

Reuter Outpatient Center

11 Vanderbilt Park Drive

Asheville, NC 28803

828-213-1740

Prepare for Your Baby's Birth at Mission

Reuter Outpatient Center

11 Vanderbilt Park Drive

Asheville, NC 28803

828-213-6241

Free 2-hour course; register online

www.store.mission-health.org/womens/mission-hospital-classes/preparing-for-your-baby.html

Other Health Services

Abiding Hope, Inc

PO Box 374
105 Chestnut Street
Mars Hill, NC 28754
Phone: 828-680-1230
Text: 828-380-6458

www.abidinghopeinc.org

info@abidinghopeinc.org

Free Urine Pregnancy Testing, Free Limited OB Ultrasounds, Parenting Classes, Pregnancy Loss/Grief Support, Abortion Recovery Support, Community Resource Referrals

Children's Developmental Services Agency (CDSA)

Maggie Panther
852 Merrimon Avenue
Asheville, NC 28804
Phone: 828-251-6091
Fax: 828-251-6911

Child Health Audiology Consultant

North Carolina Division of Public Health
828-658-1739

OB/GYN Providers

Madison County Health Department

493 Medical Park Drive
Marshall, NC 28753
828-649-3531

Biltmore OB/GYN

24 Medical Park Drive
Asheville, NC 28803
828-277-7727
Office Hours: M-F: 8am-4:15pm

Laurel OB/GYN, PA

41 Oakland Road, Suite 200
Asheville, NC 28801
828-253-5381
Hours: M-F: 8am-5pm

MAHEC Women's Health Center

119 Hendersonville Road
Asheville, NC 28803
828-771-5500
Hours: M-F: 8:30am-4pm

Grace OB/GYN

2 Yorkshire Street
Asheville, NC 28803
828-252-1050
Hours: M-F: 8am-5pm

Asheville Birth and Wellness Center

A freestanding facility serving women and couples in WNC. Located 5 minutes from Mission Hospital, it is staffed by Certified Nurse Midwives with physician back up. Offers full spectrum maternity care (prenatal, birth, postpartum), and well person care for women of all ages.

<https://ashevillebirth.com/about/>

Dentists *Call to see if they are accepting new patients*

***Madison County Health Department**

493 Medical Park Drive
Marshall, NC 28753
828-649-1271

***French Broad Family Dentistry**

81 North Main Street
Marshall, NC 28753
828-649-2621

***Mars Hill Dentistry**

831 S Main Street #6273
Mars Hill, NC 28754
828-689-4311

Mental Health

Mental Health First Aid

Learn how to recognize and help someone with a mental challenge. Both **Adult** and **Youth** classes are offered. Virtual, In-Person, of Hybrid versions are available.

828-649-3531 ext. 3235, Bendik Clark

Suicide Prevention

Question, Persuade, Refer (**QPR**) course. Learn how to recognize signs of suicide risk and effectively engage. Good lunch hour presentation.

828-649-3531 ext. 3235, Bendik Clark

Medicaid Prepaid Health Plan (PHP) Mental Health Crisis Phone Numbers:

If you need to call a Medicaid Plan/PHP about an urgent mental health need, please use the numbers below. **This is NOT for routine use** but only when you have a time-sensitive mental health concern such as a positive depression screen and suicidal behavior.

AmeriHealth: 1-833-712-2262

Carolina Complete: 1-833-552-3876 (TTY: 711)

Healthy Blue: 1-844-594-5076 (TTY 711)

United: 1-877-614-0484

WellCare: 1-855-582-6265

Lifeline Suicide Prevention (24/7): 1-800-273-8255

Pyramid Health – Asheville Medicaid Addiction Treatment Center

<https://www.pyramid-healthcare.com/nc/location/asheville/>

828-295-1113

Vaya Health

200 Ridgefield Ct, Suite 206

Asheville, NC 28806

828-225-2785

www.vayahealth.com

RHA Behavioral Health Services

13 South Main Street

Marshall, NC 28753

828-649-9174

RHA of Asheville

356 Biltmore Avenue

Asheville, NC 28801

828-254-2700

Schedule: M-F; 9am – 5pm

RHA Behavioral Health Crisis Center

356 Biltmore Avenue
Asheville, NC 28801
828-210-2651 (Urgent Care)
Open 24 hours daily

RHA Mobile Crisis Management

Available 24/7
Will be at the person in need's location within 1-2 hours
888-573-1006

Trans Lifeline

877-565-8860
Nonprofit organization offering direct emotional and financial support to trans people in crisis.
www.translifeline.org

The Trevor Project

Provided 24/7 crisis support services and advocacy for LGBTQ+ young people
1-866-488-7386
Text "START" to 678-678
<https://www.thetrevorproject.org/get-help/>

Help for Disabled Individuals

Disability Rights North Carolina

www.disabilityrightsncc.org/resources/programs-for-community-living

NC Division of Vocational Rehabilitation

8 Barbetta Drive
Asheville, NC 28808
Assisting people with disabilities achieve their goals for employment and independence
1-877-832-3832 OR 828-365-7700

NC Division of Vocational Rehabilitation - Madison County Office

190 Health Care Lane
Marshall, NC 28753
828-649-2962

VAYA Health

200 Ridgefield Ct, Suite 206

Asheville, NC 28806

828-225-2785

www.vayahealth.com

Byram Healthcare

Provides home durable medical equipment services

Accepts Medicaid

Phone: 877-902-9726

Fax: 888-233-1799

<https://www.byramhealthcare.com/>

Section 4: Substance Use and Smoking Cessation

Madison Mental Health and Substance Awareness Coalition (MSAC)

Narcan and Lock Box distribution and connection to other resources

828-649-3531 ext. 3232, Heather Sharp

hsharp@madisoncountync.gov

Holler Harm Reduction

Holler Harm Reduction is a free and confidential service that provides delivery of Harm Reduction supplies and overdose prevention materials to folks using drugs in rural Western North Carolina.

1685 NC-213, Unit 4

Marshall, NC 28753

828-290-9066

Madison County Health Department

Medication for Opioid Use Disorder

828-649-3531 ext. 3254, Rachel Potter

rpotter@madisoncountync.gov

Smoking Cessation

Quitline NC 1-800-QUIT-NOW 1-800-784-8669

AL-ANON Family Group

Meets every Tuesday at Marshall Presbyterian Church from 6-7pm

165 Main Street

Marshall, NC 28753

828-649-3622

Section 5: Employment and Legal

Life Works Madison County (Self Sufficiency Program) “Helping People. Changing Lives.”

Community Action Opportunities

AB Tech Madison Campus 4646

Marshall, NC 28753

828-252-2495

828-253-6319

admin@communityactionopportunities.org

Career and Employment Support

The Madison County Public Libraries are committed to helping individuals meet their economic, financial, and career goals. To that end, they provide FREE computer access at all three branches, links to resume and employment resources on their website, one-on-one technical assistance, and FREE in person and online workshops for developing the technical skills needed for success in the workplace.

- Hot Springs - 170 Bridge Street 828-622-3584
- Mars Hill - 25 Library Street 828-689-5183
- Marshall – 1355 N Main Street 828-649-3741

NC Works Career Center - Madison

4646 US Hwy 25/70

Marshall, NC 28753

828-782-2632

Schedule: M-F; 8am – 5pm & by appointments

ncworksmadison@abtech.edu

AmeriCorp Senior Programs

Land-of-Sky Regional Council

339 New Leicester Hwy, Suite 140

Asheville, NC 28806

828-251-6622

Foster Grandparent Program, Senior Companion Program, and Senior Companion Program Caregiver Project. This volunteer program is for adults over 55 who want to make a difference in the community. Benefits of volunteering include tax-free hourly stipend, mileage reimbursement, flexible schedule, volunteer recognition yearly and more.

NC Works Career Center - Asheville

53 Asheland Avenue Suite 105

Asheville, NC 28801

828-920-6670

Irene Wortham Center, Inc

916 W Chapel Road

Asheville, NC 28803

Phone: 828-274-7518

Fax: 828-274-1582

Contact: Matthew Lands (Job Openings & Employment @ 828-274-6067)

Legal Services

Legal Aid of North Carolina

547 Haywood Road

Asheville, NC 28806

Phone: 866-219-5262

Fax: 828-239-2995

www.legalaidnc.org

Pisgah Legal

89 Montford Ave

Asheville, NC 28801

828- 253-0406

Section 6: Madison County Area Schools

Brush Creek Elementary School

265 Upper Brush Creek Road
Marshall, NC 28753
Phone: 828-649-1547
Fax: 828-649-1528

Hot Springs Elementary School

63 North Serpentine Avenue
Hot Springs, NC 28743
Phone: 828-622-3292
Fax: 828-622-3685

Mars Hill Elementary School

200 School House Road
Mars Hill, NC 28754
Phone: 828-689-2922
Fax: 828-689-5536

Madison Middle School

95 Upper Brush Creek Road
Marshall, NC 28753
Phone: 828-649-2269
Fax: 828-649-9015

Madison High School

5740 Hwy 25-70
Marshall, NC 28753
Phone: 828-649-2876
Fax: 828-649-0104

Madison Early College High School

5738 HWY 2570
Marshall, NC 28753
Phone: 828-649-0319
Fax: 828-649-0691

Madison County Community Learning Centers: Woodson Branch Nature School

K-8th grade education.

- After School Program
- Summer Camps
- Adult Workshops

14555 HWY 2570
Marshall, NC 28753
828-206-5296

Other Education

AB-Tech of Madison

4646 US Hwy 25/70
Marshall, NC 28753
828-649-2947

GED Test Fee: \$20 but class is free

Schedule: Tues & Thurs from 11am – 7pm

Madison County Literacy Council

143 Roy Forrester Road
Marshall, NC 28753
828-689-2845

Call for further information

NC Works Next Gen

An individualized program that provides money and support for school and work

Eligibility:

16-24 years old

Live in Buncombe, Madison, or Transylvania County

Not currently enrolled in school

Program Assistance:

Money for HSE (GED/HiSet) tests

Money for A-B Tech or Blue Ridge programs (short and long-term programs)

Assistance with transportation and childcare available

Paid internship opportunities with local businesses

Connections to local businesses for employment

Resume, interview, and job search assistance

Support of a career coach/mentor to help you navigate your next steps

For more information contact:

Laura Blanchard

828.989.4231

lblanchard@goodwillnwc.org

Section 7: Childcare, Child Related Needs, and Referrals

Updated information on licensed childcare centers may be found by contacting the Southwestern Child Development Commission.

Southwestern Child Development Commission

For childcare referrals: Monday through Friday from 8:00 AM to 5:00 PM the Southwestern Resource Coordinator is available to help families make informed decisions about quality childcare and other parenting concerns. Simply answer some questions about your childcare needs and they will provide you with a list of referrals that meet your childcare criteria.

1-877-752-5955 or 828-586-5561 ext. 314

www.swcdcinc.org/quality-childcare

Madison County Smart Start (Madison County Partnership for Children and Families)

Serving children birth-age 5 and their families and childcare providers
Support for licensed childcare centers and providers, free caregiver/child playgroups (“Kith and Kin”), early literacy programs, subsidy for licensed childcare for parents working or in school full time (through Madison County DSS), also “Little Learning Library” for parent/caregiver/service provider use.

828-689-1525

www.madisonss.org

Madison County Kith & Kin Play Days

Caregivers and children (birth-5) attend together, facilitated by an early childhood professional; FREE
Marshall Library, Beech Glen Community Center of Mars Hill, Spring Creek Community Center

828-689-1525

www.madisonnss.org

Early Intervention

Exceptional Children’s Department for Madison County Schools

Ages 3 and above

828-649-9276

Child Care Vouchers

To apply: call/visit DSS; based on income/household; Parent must be working/going to school full time

There may be a waiting list

Madison County DSS

828-649-2711

Bike Helmets for Children

Bicycle Helmet Initiative

North Carolina Department of Transportation

www.ncdot.gov/initiatives-policies/safety/bicycle-helmets/Pages/default.aspx

Madison County Sheriff's Office

348 Medical Park Drive

Marshall, NC 28753

828-649-2721

Safe Kids Western North Carolina

Inspection Station

Mars Hill Fire Department

56 N Main Street

Mars Hill, NC 28754

Call for appointment

828-689-2022

www.safekids.org/coalition/safe-kids-western-north-carolina

Mars Hill Baptist Church

67N Main Street

Mars Hill, NC 28754

828-689-2911

Car Seat Assistance

Madison County Health Department

493 Medical Park Drive

Marshall, NC 28753

828-649-3531

Call ahead to check availability

Safe Kids WNC

121 Hendersonville Road

Asheville, NC 28803

828-418-0525 ext. 80525

Section 8: Support Groups, Community Outreach

Support Groups

Madison Home Health and Hospice

Bereavement support groups, grief education and caregiver support groups are held at a variety of times and locations around the county.

828-649-2705

Call for Details

Kids Path Bereavement Program

Care Partners Health Services

Helps children grieve in their own unique way, putting them on the path to healing. Includes individual and group counseling, play therapy and more

828-255-2870 Ext 6480

AL ANON Meetings

United Methodist Church

201 South Main Street

Mars Hill, NC 28754

828-689-2343

Marshall Presbyterian Church

165 South Main Street

Marshall, NC 28753

828-649-3622

Family Support Group

National Alliance on Mental Illness (NAMI) supported

For friends and family of people with mental health issues

Episcopal Church of the Holy Spirit

433 Bone Camp Road

Marshall, NC 28753

2nd and 4th Mondays at 6:00pm

828-206-3290, Bendik Clark

Community Outreach

Community Action Opportunities

Weatherization/HARRP Application
25 Gaston Street
Asheville, NC 28801
Phone: 828-252-2495
Fax: 828-253-6319
Complete application

My Sisters Place

103 South Main Street
Marshall, NC 28753
828-649-2582
Joyce Cody; Executive Director and Client Advocate
Crystal Webb: Children's, Client, and Hospital Advocate
24-hour crisis line 828-649-2446 or toll free 1-888-765-3441.

Empowering Madison Youth to Succeed

5738 US 25/70
Marshall, NC 28753
828-649-9276 ext. 248

Madison County Cooperative Extension Nutrition Education

258 Carolina Lane
Marshall, NC 28753
Phone: 828-649-2411
Fax: 828-649-2020
Schedule: M-F: 8am – 4:30pm
www.madison.ces.ncsu.edu

Madison County 4-H and Youth Development

258 Carolina Lane
Marshall, NC 28753
828-649-2411
misty_varnell@ncsu.edu

Spring Creek Community Center

Campus facilitates education, fitness, recreation and other resources.

13075 NC 209 HWY

Hot Springs, NC 28743

828-585-7703

springcreekcommunitycenter@gmail.com

www.springcreek-nc.org

Safe Kids

Mission Children’s Hospital

11 Vanderbilt Park Drive

Asheville, NC 28803

828-213-5548, Vickie Witladh-Killough

Madison County Public Libraries

The Madison County Public Library system is a dynamic civic resource that promotes free and open access to information, materials, and services to all members of the community to advance knowledge, foster creativity, encourage the exchange of ideas, build community, and enhance the quality of life. The Mars Hill and Hot Springs libraries are open 9am-6pm on weekdays and 9am-2pm weekends. Hot Springs is open 10am-6pm weekdays and 10am-2pm weekends. <https://www.madisoncountylibrary.net>

- Hot Springs - 170 Bridge Street 828-622-3584
- Mars Hill - 25 Library Street 828-689-5183
- Marshall – 1355 N Main Street 828-649-3741

Madison County Parks and Recreation

462 Long Branch Road

Marshall, NC 28753

Phone: 828-649-3635

Fax: 828-649-3701

[Parks and Recreation - Madison County, North Carolina \(madisoncountync.gov\)](http://www.madisoncountync.gov)

Laurel Community Center

Provides education, fitness and recreation, senior meal program and other resources.

4100 NC 212 HWY.

Marshall, NC

828-656-3633

www.laurelcommunitycenter.org

Area Agency on Aging

Land of Sky Regional Council

Programs include:

- Family Caregiver Support Services
- Foster Grandparent Program
- Health Promotion and Disease Prevention
- Long Term Care Ombudsman
- Digital Navigator
- Senior Companion Caregiver project
- Project CARE (Caregiver Alternative to Running on Empty)
- Senior Companion Program
- Senior Tar Heel Legislature

339 New Leicester Highway, suite 140

Asheville, NC 28806

Phone: 828-251-6622

Fax: 828-251-6353

www.landofsky.org/aaa.html

La Esperanza

La Esperanza is an outreach ministry of the Episcopal Church of the Holy Spirit in Marshall, NC. Serving over 70 Latina families/ 300+people in Madison, Buncombe and Yancey counties. The majority are first- and second-generation immigrants from Mexico, Guatemala and Honduras. The mission of La Esperanza is to encourage and strengthen the social, educational, physical, and mental well-being of the local Latino community and build relationships between cultures.

828-329-0675, Director Rebecca Sharp

lalaesperanza20@gmail.com

The Episcopal Church of the Holy Spirit

433 Bone Camp Rd.

Marshall, NC 28753 (Mailing: PO Box 259 Mars Hill NC 28754)

Section 9: Madison County Health Department

Pregnancy Care Management for high-risk pregnancies CMHRP

Madison County Health Department
828-649-3531

Children Care Management for high-risk children 0-5 years old

Madison County Health Department
828-649-3531

Triple P Positive Parenting Program (provided by MAHEC)

828-707-5688, Sarah Clark
Sarah.clark@mahec.net

Dental Center

Offers: Preventive care, x-rays, sealants, restorative care, denture, partials, etc.
Located downstairs at the health dept
828-649-1271, Sheila McAbee, Dental Office Manager
smcabee@madisoncountync.gov

Environmental Health Office

Located on 25/70 with DSS and the tax office
828-649-9598
Hours: M-F: 7:30am – 4:00pm

Child Health Nurse

828-649-3531 ext. 3241, Brittany Byers, RN/ Child Health Nurse
bbyers@madisoncountync.gov

WIC (Women, Infants, & Children)

828-649-3531 ext. 3239, Lindsay Thomas

Post-Partum/ Newborn Home Visits

828-649-3531 ext. 3241, Brittany Byers, Child Health Nurse
bbyers@madisoncountync.gov

Maternal Health

828-649-3531 ext. 3273
Contact: Katrina Dodson, Maternal Health Coordinator
kdodson@madisoncountync.gov

Breast and Cervical Cancer Screening Services (BCCCP)

Contact: Chloe Fowler

828-649-3531 ext. 3236

Contact to schedule mammograms, pap smears, and referral follow ups

<https://www.madisoncountyhealth.org/womens-services.html>

Wise Woman

Available to women enrolled in BCCCP

828-649-3531 ext. 3236, Chloe Fowler

Offers cholesterol, diabetes, and blood pressure screenings, along with lifestyle coaching

Communicable Disease

Rachel Potter, Hepatitis C Bridge Counselor

828-649-3531 ext. 3254 or 828-380-9529

rpotter@madisoncountync.gov

Keith Hoek, Communicable Disease

828-649-3531 ext. 3255

khoek@madisoncountync.gov

Medication for Opioid Use Disorder:

Phone: (828)649-3531 ext.3254, Rachel Potter

rpotter@madisoncountync.gov

Section 10: Madison County Dept of Social Services

Madison County DSS

5707 US Hwy 25-70, Suite 1

Marshall, NC 28753

Phone: 828-649-2711

Madisoncountync.gov

Director: Connie Harris

charris@madisoncountync.gov

For all eligibility services (Medicaid, Food and Nutrition Services, Work First, Child Care Subsidy, NEMT) and Adult Social Work Services:

828-649-2711

For Child Welfare Services (Child Protective Services, Foster Care, Foster Home Licensing, Adoptions):

828-649-9498

For information about our Senior Congregate Nutrition Sites (Marshall, Mars Hill, Beech Glen, Hot Springs, Center Community Center, Ebbs Chapel, Spring Creek, Shelton Laurel) and Home Delivered Meals:

828-649-2722

For information about Veterans Services:

828-649-2722

Section 11: Miscellaneous

Pet Care

Friends of Madison County Animals (FOMCA)

Provides free and low-cost services to qualifying pet owners in Madison County, including spay/neuter, pet food pantry, vet assistance vouchers, flea/tick preventative and other programs.

115 Blannahassett Island Rd

Marshall, NC 28753

828-649-9798

Mon, Tues, and Thurs 1pm -4pm

Cell Phone Service

Lifeline Assistance Program through Assurance Wireless for low-income households

Free phone SERVICE only – you must purchase or have a compatible phone

Free monthly data, texts, and talk

<https://www.assurancewireless.com/lifeline-services/what-lifeline>

Eyeglasses (free)

New Eyes

250% FPL or less with a current (within the last two years) eye exam.

Website mentions some free eye exam resources

\$15.00 non-refundable application fee

<https://new-eyes.org/>

OneSight

Free eyeglasses for clients at or below the federal poverty level with no insurance

<https://changinglifethroughlenses.org/>

Memory Care

MemoryCare.com, has a comprehensive resource guide to help seniors and their families better understand dementia, the different types of care available, and how to manage the costs associated with care.

<https://www.memorycare.com/disability-benefits/>.

Caring.com

Caring.com is a leading senior care resource for family caregivers seeking information and support as they care for aging parents, spouses, and other loved ones. We have been featured by AARP, The Administration for Community Living, The National Legal Resource Center, and Forbes, as well as referenced by many governmental agencies and organizations across the Internet.

<https://www.caring.com/senior-living/nursing-homes/>

<https://www.payingforseniorcare.com/eldercare-faqs-and-helpful-guides>

<https://www.caring.com/caregivers/emergency-housing-guide/>.

Sleep Doctor Free and Discounted Mattresses

This resource has a list of organizations dedicated to providing free or discounted mattresses to those in need.

marie@hello.sleepdoctor.com

[How to Get Free and Discounted Mattresses](#)

Western North Carolina AIDS Project WNCAP

WNCAP Main Office: 828-252-7489

All WNCAP services are free and confidential

www.info@wncap.org

Schedule: Monday – Friday 9 AM to 5 PM

Serves residents in WNC in Cleveland, Avery, Mitchell, Yancey, McDowell, Rutherford, Polk, Henderson, Buncombe, Madison, Haywood, Transylvania, Jackson, Swain, Macon, Graham, Clay, and Cherokee

Disaster Relief

Madison Alliance for Rebuilding Communities (MARC)

A group of community-based organizations who work collectively on current recovery efforts in the wake of Hurricane Helene

798b Walnut Creek Rd

Marshall, NC 28753

Call/Text: 828-222-3665

support@madisonarc.org

<https://madisonarc.org/>

Rebuild Hot Springs

A non-profit group of volunteers providing relief and support to the residents, businesses, and community organizations of Hot Springs, NC and surrounding areas

828-782-3668

info@rebuildhotsprings.org

<https://rebuildhotsprings.org/>

Marshall Relief Alliance:

Non-profit group providing urgent relief and sustained recovery support to Marshall, NC and its neighbors

806 Walnut Creek Road

Marshall, NC 28753

marshallrelief@gmail.com

<https://www.marshallrelief.org/rebuildmarshall>