



Madison County 2024 Resource Guide



This Resource Guide was created in partnership with Madison County agencies and organizations to enhance public access to information about human service resources available to Madison County residents.

The inclusion of any organization, agency or service in this Resource Guide does not imply or constitute an endorsement or recommendation, nor does exclusion imply disapproval.

Where dates and /or hours of operation are listed, the recommendation is to call the organization in advance to confirm that the information is still valid. Services and resources will be reviewed and updated as needed. Revised print date June 2024.

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Section I: Food, Housing, and Clothing/Diapers

Food

Salvation Army

3421 U.S. 25/70

Hot Springs, NC 28743

Phone: 828-622-3355

Schedule: 2nd Wed of Month from 9am- 12pm

On other days, please call to make an appointment to pick up food (Mon-Thurs 9-4:30)

The Lord's Harvest

Located in Mars Hill, NC, please see website for details

Phone: 828-808-5002

www.lordsharvestforthehungry.org/home

Beacon of Hope

5111 Highway 25/70

Marshall, NC 28753

Phone: 828-649-3470

Food Distribution: Monday – Friday 12PM to 4 PM

Neighbors in Need

165 South Main Street

Marshall, NC 28753

Phone: 828-649-3622 “press option 2”

Schedule: Tuesday: 1pm – 3pm

Forks of Ivy Baptist Church

3223 Old Mars Hill Hwy

Weaverville, NNC 28787

Phone: 828-380-1026

Schedule: 1st Saturday of the month 9am-12pm

For those without transportation, free local delivery may be available

Little Free Food Pantry

Located at the entrance of Mars Hill United Methodist Church parking area where anyone may drop off items or pick up food items as needed any time of the day 24/7. The Girl Scouts keep it stocked assisted by interested persons in the church and community.

Madison County Libraries Free Food Pantry

Located at each branch of the Madison County Public Libraries, anyone may drop off food items or pick up food items as needed during business hours (9am-6pm weekdays, 9am-2pm Saturdays).

1355 N. Main St.
Marshall, NC 28753
Phone: 828-649-3741

YMCA Mobile Market

Madison County Cooperation Extension Office
258 Carolina Lane
Marshall, NC 28753
Schedule: 1st and 3rd Wednesday of the month 3-4pm
www.ymcawnc.org/schedules-7

Ebbs Chapel Food Pantry

271 Laurel Valley Road
Mars Hill, NC 28754
Phone: 828-689-5486
Every Saturday 9-11am

Farm Fresh Produce Prescription Program

Income based program for individuals/families enrolled in or eligible for free or reduced lunches, SNAP, WIC, CHIP and/or Medicaid. Do not have to be a US citizen
Madison County Health Department enrolls individuals.
828-649-3531

Wild Hearts Farm & Sanctuary - Free Food Share

At the Farm Connection, they provide prepackaged food boxes that generally include fresh fruits, vegetables, herbs, and some non-perishables. Sign up system to reserve a box to pick up at 4:30pm on Tuesdays. Anyone not signed up is free to come at 5pm to pick up unclaimed or extra boxes.
Call Beryl Lynn 828-319-5319 and leave a message with your name and phone number to reserve a box to pick up.
2161 NC Hwy 213
Marshall, NC 28753

MANNA Express-Held by Beacon of Hope

Food distribution the 4th Friday of the month from 12-2pm at Cooperative Extension in Marshall.
MANNA brings fresh produce out, and Beacon of Hope is the lead.
258 Carolina Lane Marshall, NC 28753 828-649-2411 or 828-649-3470 for more information

Housing

Community Housing Coalition of Madison

798 Walnut Creek Road

Marshall, NC 28753

Phone: 828-649-1200

For more information, apply online at the website listed below. Call to request and application or pick up an application at the office. To be eligible for assistance, applicants must reside in Madison County, NC and allow CHC to perform an onsite assessment of the repair needs.

www.chcmadisoncountync.org

Asheville Area Habitat for Humanity

Serving Madison and Buncombe Counties with affordable homeownership and home repair programs.

Seeking volunteers to help build and repair homes.

Contact: Stephanie Wallace, 828-210-9383

ashevillehabitat.org

Information for homeless students and their families:

Madison County Schools Homeless Liaison

Marshay Huskins

5738 US Highway 25/70

Marshall, NC 28753

Phone: 828-649-9276 Ext. 10127

NC State Homeless Coordinator

Lisa Phillips

Phone: 336-315-7491

Marshall Housing Authority

630 North Main Street

Marshall, NC 28753

Phone: 828-649-2545

Tobacco Free

Mars Hill Housing Authority

28 North Main Street

Mars Hill, NC 28754

Phone: 828-689-4531

Hot Springs Housing Authority

50 Walnut Street

Hot Springs, NC 28743

Phone: 828-622-3237

Madison County Housing Authority

160 Ivy Ridge Apt Drive
Mars Hill, NC 28754
Phone: 828-689-2721

Mashburn Gap Apartments

1140 North Main Street
Marshall, NC 28753
Phone: 828-649-3317

Homeward Bound Rapid Rehousing Program

AHOPE 19 N Anne Street Asheville, NC 28801, hours Mon Tues Thurs and Fri 8 AM to 2 PM, Wed 8 AM to 11:30 AM
Phone: 828-258-1695
www.info@homewardboundwnc.org

Western North Carolina AIDS Project WNCAP

WNCAP Main Office: 828-252-7489
www.info@wncap.org
Schedule: Monday – Friday 9 AM to 5 PM
Serves residents in WNC in Cleveland, Avery, Mitchell, Yancey, McDowell, Rutherford, Polk, Henderson, Buncombe, Madison, Haywood, Transylvania, Jackson, Swain, Macon, Graham, Clay, and Cherokee counties. All WNCAP services are free and confidential.
www.wncap.org/about

Balance of State Continuum of Care (BoS CoC) NC Coalition to end Homelessness

The Balance of State Continuum of Care is made up of 79 mostly rural counties in North Carolina. These counties are coordinated through Regional Committees. Each Regional Committee has designed a Coordinated Assessment process for their area. To find more information about each region, please go to the Balance of State Coordinated Assessment page or call NCCEH at 919-755-4393.
Madison County Agency and/or System Lead is in Jackson County, phone number:
828-278-7433
<https://www.ncceh.org/bos/ce-contact-info-by-county-1-.pdf> (ncceh.org)

Clothing/Diapers & Furniture/Appliances

Madison County Health Department

493 Medical Park Dr.

Marshall, NC 28753

Phone: 828-649-3531

May be able to supply diapers, infant and toddler clothing, and other childcare items such as strollers, pack and plays, car seats, walkers, swings, booster seats, and other items pending availability.

My Sisters Attic

103 S. Main Street

Marshall, NC 28753

Phone: 828-649-2582

Contact: Joyce Cody or Crystal Webb

Abiding Hope, Inc

PO Box 374

105 Chestnut Street

Mars Hill, NC 28754

828-680-1230 phone

828-380-6458 text

www.abidinghopeinc.org

info@abidinghopeinc.org

Mother/Baby Supplies - maternity and baby clothes up to size 2T, diapers, wipes, formula and more

Ebbs Chapel Clothes Closet

271 Laurel Valley Road

Mars Hill, NC 28754

Phone: 828-689-5486

Every Saturday 9-11am

ReClaim Madison

Discounts available for Community Housing Coalition, Beacon of Hope, or any other Madison County Social Services client as a referral.

798 Walnut Creek Rd.

Marshall, NC 28753

Phone: 828-649-0100

Beacon of Hope

Provides emergency assistance with food, clothing, household items, bedding, personal hygiene
\$35 voucher available to those in need, covers anything in the Thrift Store and/or Madison Community
Market.

Hours: Monday - Saturday, 10am-4 pm.

Member credit program open to those who meet pantry income guidelines. Members volunteer and
receive \$8/hour in store credit for up to 10 hours per month (\$80 credit total).

120 Calvary Drive

Marshall, NC 28753

Phone: 828-649-3470

Goodwill

50 Weaver Blvd

Weaverville, NC 28787

Phone: 828-645-8620

Hours: 9am - 8pm

May be able to provide \$10 gift card to use in store if patient requests to speak to manager or assistant
manager at Weaverville location.

East Asheville United Methodist Church

48 Browndale Road

East Asheville, NC 28805

Phone: 828-299-9742

Email: eastashevilleumc@gmail.com

Schedule: 2nd and 4th Monday from 4pm-6pm

www.eastashevilleumc@gmail.com

BEAR Closet – Weaverville 828-658-5373

BEAR Closet at Abernethy UMC – Asheville 828-254-2612, option 1

BEAR Closet at Snow Hill UMC – Candler 828-670-1884

St. Paul's UMC BEAR Closet – Asheville 828-252-6512

Loving Hearts for Christ BEAR Closet – Marion 828-415-0812

Catholic Charities – Asheville 828-255-0146

Children & Family Resource Center – Hendersonville 828-698-0674

Sharing House – Brevard 828-884-2866

Emergency Diaper Assistance:

<https://babiesneedbottoms.org/emergency-assistance-program/>

Section 2: Utility and Transportation

Heating and Utility Assistance

Mars Hill Baptist Church

May be able to help with emergency funds for heating, utilities, etc. provided they have funding
67 N Main Street
Mars Hill, NC 28754
Phone: 828-689-2911

St. Andrews Catholic Church:

May be able to assist with electrical services and gas money if funding allows
14 Brook Street
Mars Hill, NC 28754
Phone: 828-689-3719

Rural Organizing and Resilience

May be able to supply firewood
Phone: 615-628-7439

Madison County Department of Social Services

5707 US Hwy 25-70, Suite 1
Phone: 828-649-2711

Appalachian Voices

May be able to help with weatherization and electric bill dept, please see PDF on website for information and resources

www.appvoices.org/2021/01/20/nc-utility-customers-know-your-rights-and-resources/
www.appvoices.org/images/uploads/2021/01/Utility-Customer-Know-Your-Rights-And-Find-Assistance.pdf

LIEAP Low Income Energy Assistance Program

For General Information about the LIEAP program:

www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap

Contact local Department of Social Services to apply:

www.ncdhhs.gov/divisions/social-services/madison-county-department-social-services

Weatherization Assistance Program

Contact the local designated service provider for Madison and Buncombe County at 828-252-2495, other county contacts listed on link, how to apply.

www.deq.nc.gov/energy-climate/energy-group/weatherization-assistance-program#additional-information-and-resources

Community Action Opportunities

Home Weatherization:

At AB Tech Madison

Phone: 828-649-3231

Weatherization/HARRP Application

25 Gaston Street

Asheville, NC 28801

Phone: 828-252-2495

Fax: 828-253-6319

Complete application

NC Department of Health and Human services

Link with additional resources for various energy service providers and other assistance programs

www.ncdhhs.gov/divisions/social-services/energy-assistance

Duke Energy Utility Assistance

Search for eligibility online at Duke's website.

www.duke-energy.com/home/billing/special-assistance

Neighbors in Need

Neighbors in Need is open on Tuesday's from 1 PM to 3 PM.

Marshal Presbyterian Church

165 S Main St

Marshall, NC 28753

Phone: 828-649-3622 option 2

To be eligible for assistance, clients must be residents of Madison County, NC. For Heating Assistance, the Neighbors in Need program begins on the first Tuesday in December. The one-time heating assistance payment per household is for a 12-month period. Currently, the 2021/2022 stipend is not yet available. There is assistance for electric heat, heating oil, propane, kerosene, and firewood. Clients can sign up for assistance in advance if they believe they will need help in the coming winter. After the client's eligibility is determined, they will receive a postcard in the mail with the amount of assistance for which they are eligible. Clients can apply in person at 165 South Main Street in Marshall, NC starting now. If a client urgently needs assistance, they can bring their heating bill statement to Neighbors in Need at the above address to apply. Clients 60 years of age or older must first apply to DSS for assistance. If they still need heating assistance after applying to DSS, they can then apply to Neighbors in Need. Assistance for non-heating electric bills, as well as food, is available year-round. For non-heating electrical bills, the stipend is \$100.00 for an individual and \$200.00 for a household.

Transportation

Madison County Transportation Authority

Free for: 60+, Veterans, and those using it for employment purposes

Monday- Friday 8AM – 4:30PM

\$5 Round trip - w/in Madison County

\$6 Round trip – Weaverville

\$12 Round trip – Asheville

A personal care assistant may ride with you at no additional charge

462 Long Branch Road

Marshall, NC 28753

Phone: 828-649-2219

www.madisoncountync.gov/transportation-authority.html

Madison County Department of Social Services

Coordinates Non-Emergency Medical Transportation

5707 US-25 D

Marshall, NC 28753

Phone: 828-649-2711

NON-EMERGENCY MEDICAL TRANSPORTATION FOR MEDICAID MANAGED CARE PATIENTS

- AmeriHealth Caritas: Phone: Member Services – 855-375-8811
- Carolina Complete: Phone: ModivCare – 855-397-3601
- Healthy Blue: Phone: ModivCare – 855-397-3602
- United Healthcare: Phone: ModivCare – 855-397-3604
- WellCare: Phone: One Call - 877-598-7602

Modivcare Corporate 404-888-5800 opt 9 for operator. Or may arrange transport online at member.modivcare.com

Vehicle – purchase or repairs:

Working Wheels WNC

76 Weaverville Road

Asheville, NC 28804

828-633-6888

<https://workingwheelswnc.org/>

Able to purchase a working used car for \$610 and/or get assistance with repairing your car. If you get your car repaired, you are responsible for 10% of the repair bill and need to pay a \$100 application fee which will go towards the repair bill cost.

Section 3: Medical, Dental, Behavioral Health, Disability and Aging Services

Medical

Medical Access Plan (MAP)

Health Insurance for Madison Residents

Requirement: Must be a patient of Hot Springs Health Program

Income based: All individuals within household qualify if not receiving Medicaid

Contact: Chris Chandler

Mashburn Medical Center

Phone: 828-649-3500

Fax: 828-649-1032

Mashburn Medical Center

590 Medical Park Drive

Marshall, NC 28753

Phone: 828-649-3500

Hours: M-F: 9am-5pm

Hot Springs Medical Center

66 NW Hwy 25/70

Hot Springs, NC 28743

Phone: 828-622-3245

Hours: M-F: 9am-5pm

Laurel Medical Center

80 Guntertown Road

Marshall, NC 28753

Phone: 828-656-2611

Hours: M-F: 9am-5pm

Mars Hill Medical Center

119 Mountain View Road

Mars Hill, NC 28754

Phone: 828-689-3507

Hours: M-Sat: 9am-5pm, Sunday: 1pm-5pm (these are temporary hours)

Medication Assistance Program

Hot Springs Health Program prescription assistance. Please note that Medicaid recipients do not qualify for MAP program and it is only available to patients at Hot Springs Health Program.

590 Medical Park Drive
Marshall, NC 28753
Phone: 828-649-3500

Madison County Health Department

May assist with vaccinations, sick visits, prenatal care, child health, testing for communicable diseases, sexually transmitted infections visits, WIC, BCCCP (Breast Cervical Cancer Control Program) and Wise Woman, family planning, high-risk pregnancy (CMHRP) and high-risk infant 0-5yo (CMARC) case management programs, Hepatitis C treatment, and opioid use disorder treatment.

493 Medical Park Dr.
Marshall, NC 28753
Phone: 828-649-3531

Health-e-Neighbors at the Outland Family Clinic

Fee-waived appointments available every day. Call for an appointment.

281 Laurel Valley Road
Mars Hill, NC 28754
Phone: 828-490-6777

Telehealth Appointment Space

All three branches of the Madison County Public Libraries provide private, reservable spaces for residents to conduct telehealth appointments. A telephone or laptop can be provided, if needed, to facilitate the appointment. Free internet is available at all library locations.

- Hot Springs – 170 Bridge Street 828-622-3584
- Mars Hill – 25 Library Street 828-689-5183
- Marshall – 1355 N Main Street 828-649-3741

Accucare

Provides home medical equipment services-(including maternity products)

Accepts Medicaid
1 Resort Drive- Suite B
Asheville, NC 28806
Phone: 828-236-3100
Fax: 828-236-3108

Mission Hospital/HCA Healthcare Services

Mission Health and Hospital Memorial Campus

509 Biltmore Avenue
Asheville, NC 28801
Phone: 828-213-1111

Mission St. Joseph Campus

428 Biltmore Avenue
Asheville, NC 28801
Phone: 828-213-1111

Mission Children's Hospital

Reuter Outpatient Center
11 Vanderbilt Park Drive
Asheville, NC 28803
Phone: 828-213-1740

Prepare for Your Baby's Birth at Mission

Reuter Outpatient Center
11 Vanderbilt Park Drive
Asheville, NC 28803
Phone: 828-213-6241
Free 2-hour course; register online

www.store.mission-health.org/womens/mission-hospital-classes/preparing-for-your-baby.html

Other Health Services

Abiding Hope, Inc

PO Box 374
105 Chestnut Street
Mars Hill, NC 28754
828-680-1230 phone
828-380-6458 text

www.abidinghopeinc.org

info@abidinghopeinc.org

Free Urine Pregnancy Testing, Free Limited OB Ultrasounds
Parenting Classes Pregnancy Loss/Grief Support, Abortion Recovery Support, Community Resource Referrals

Children’s Developmental Services Agency (CDSA)

Maggie Panther
852 Merrimon Avenue
Asheville, NC 28804
Phone: 828-251-6091
Fax: 828-251-6911

Child Health Audiology Consultant

North Carolina Division of Public Health
Phone: 828-658-1739

OB/GYN Providers

Madison County Health Department

493 Medical Park Drive
Marshall, NC 28753
Phone (828)649-3531

Biltmore OB/GYN

24 Medical Park Drive
Asheville, NC 28803
Phone: 828-277-7727
Office Hours: M-F: 8am-4:15pm

Laurel OB/GYN, PA

41 Oakland Road, Suite 200
Asheville, NC 28801
Phone: 828-253-5381
Fax: 828-253-9087
Hours: M-F: 8am-5pm

MAHEC Women’s Health Center

119 Hendersonville Road
Asheville, NC 28803
Phone: 828-771-5500
Hours: M-F: 8:30am-4pm

Grace OB/GYN

2 Yorkshire Street
Asheville, NC 28803
Phone: 828-252-1050
Hours: M-F: 8am-5pm

Aging Services

SHIIP-Senior Health Insurance Information Program: is the consumer information division of the NC Department of Insurance that assists individuals with Medicare, Medicare Part D (prescription drug assistance), Medicare Advantage, and long-term care insurance questions. Their mission is to provide free, unbiased, and factual health insurance information. Contact Dee Bolin at 828-649-3500 ext. 4189 for information and/or help with these issues.

Reverse Mortgage Counseling

OnTrack of Western North Carolina. OnTrack of WNC is a private non-profit, community-supported, United Way agency that provides Reverse Mortgage Counseling, to individuals who live in Madison County. Call them at: (828) 255-5166 or 1-800-737-5485.

Respite Care Services

Respite Care Services offer temporary, substitute support or living arrangements for individuals age 60 years of age and older. There are no age requirements for caregivers and there are no income guidelines for this program. Contact Land of Sky (828)251-6622 for additional information.

Madison County Community Services

Madison County has one Senior Center , Marshall Senior Center and seven Nutrition Sites: Mars Hill, Beech Glen, Upper laurel, Shelton Laurel, Center Community Center, Hot Springs and Spring Creek. Various activities, such as bingo, nutrition/education training, picnics, trips, group and individual exercise, walking trails, etc. are also available at each Senior Center/Nutrition Site. For more information call 828-649-2722

Dentists

***Madison County Health Department**

493 Medical Park Drive
Marshall, NC 28753
828-649-1271

***French Broad Family Dentistry**

81 North Main Street
Marshall, NC 28753
828-649-2621

***Mars Hill Dentistry**

831 S Main Street #6273
Mars Hill, NC 28754
828-689-4311

***Call to see if they are accepting new patients.**

Mental Health

Medicaid Prepaid Health Plan (PHP) Mental Health Crisis Phone Numbers:

If you need to call a Medicaid Plan/PHP about an urgent mental health, please use the numbers below. **This is NOT for routine use** but only when you have a time-sensitive mental health concern such as a positive depression screen and suicidal behavior.

AmeriHealth: 1-833-712-2262

Carolina Complete: 1-833-552-3876 (TTY: 711)

Healthy Blue: 1-844-594-5076 (TTY 711)

United: 1-877-614-0484

WellCare: 1-855-582-6265

Lifeline Suicide Prevention

Phone (24/7): 1-800-273-8255

October Road

885 Crossroads Parkway

Mars Hill, NC 28754

Phone: 828-350-1000

www.octoberroadinc.com

Vaya Health

200 Ridgefield Ct, Suite 206

Asheville, NC 28806

Phone: 828-225-2785

www.vayahealth.com

RHA Behavioral Health Services

13 South Main Street

Marshall, NC 28753

Phone: 828-649-9174

RHA of Asheville

356 Biltmore Avenue

Asheville, NC 28801

Phone: 828-254-2700

Schedule: M-F; 9am – 5pm

RHA Behavioral Health Crisis Center

356 Biltmore Avenue

Asheville, NC 28801

Phone: 828-210-2651

Open 24 hours daily 8am-Sunday 8pm, only closed Sunday nights 8pm-8am

RHA Mobile Crisis Management

Available 24-hours a day/7days/week

Will be at the person in need's location within 1-2 hours

Phone: 888-573-1006

Trans Lifeline

877-565-8860

Nonprofit organization offering direct emotional and financial support to trans people in crisis.

www.translifeline.org

RHA Behavioral Health Urgent Care

365 Biltmore Ave

Asheville, NC

828-254-2700

Help for Disabled Individuals

Disability Rights North Carolina

www.disabilityrightscnc.org/resources/programs-for-community-living

NC Division of Vocational Rehabilitation

8 Barbetta Drive

Asheville, NC 28808

Assists people with disabilities achieve their goals for employment and independence

VAYA Health

200 Ridgefield Ct, Suite 206

Asheville, NC 28806

Phone: 828-225-2785

www.vayahealth.com

www.vayahealth.com/learn-more/idd

Byram Healthcare

Provides home durable medical equipment services

Accepts Medicaid

Phone: 877-902-9726

Fax: 888-233-1799

<https://www.byramhealthcare.com/>

Section 4: Substance Use and Smoking Cessation

Madison Substance Awareness Coalition (MSAC)

Narcan and Lock Box distribution and connection to other resources.

Phone: 828-649-3531 ext. 232

Contact: Heather Sharp

hsharp@madisoncountync.gov

The Eleanor Health Foundation

Substance Use Disorder Recovery Financial Help

Apply for scholarships related to substance use treatment and/or social determinates of health needs (ex. Utilities, rent deposit, legal fees, car repairs, etc.)

www.eleanorhealthfoundation.org

Holler Harm Reduction

Holler Harm Reduction is a free and confidential service that provides delivery of Harm Reduction supplies and overdose prevention materials to folks using drugs in rural Western North Carolina.

1685 NC-213, Unit 4

Marshall, NC 28753

828-290-9066

Madison County Health Department

Medication for Opioid Use Disorder

Phone: (828)649-3531

Contact: Rachel Potter

rpotter@madisoncountync.gov

Smoking Cessation

Quitline NC 1-800-QUIT-NOW 1-800-784-8669

Mission Hospital Smoking Cessation Program 828-213-5527

AL-ANON Family Group

Meets every Tuesday at Marshall Presbyterian Church on Main Street, Marshall from 6-7pm

Section 5: Employment and Legal

Life Works Madison County (Self Sufficiency Program) “Helping People. Changing Lives.”

Community Action Opportunities

AB Tech Madison Campus 4646

Marshall, NC 28753

Phone: 828-252-2495

Fax: 828-253-6319

admin@communityactionopportunities.org

Career and Employment Support

The Madison County Public Libraries are committed to helping individuals meet their economic, financial, and career goals. To that end, they provide FREE computer access at all three branches, links to resume and employment resources on their website, one-on-one technical assistance, and FREE in person and online workshops for developing the technical skills needed for success in the workplace.

- Hot Springs - 170 Bridge Street 828-622-3584
- Mars Hill - 25 Library Street 828-689-5183
- Marshall – 1355 N Main Street 828-649-3741

NC Works Career Center - Madison

4646 US Hwy 25/70

Marshall, NC 28753

Phone: 828-782-2632

Schedule: M-F; 8am – 5pm & by appointments

ncworksmadison@abtech.edu

Senior Community Service Employment Program

Land-of-Sky Regional Council

339 New Leicester Hwy, Suite 140

Asheville, NC 28806

Phone: 828-251-6622

Fax: 828-251-6353

Contact: Linda Holt, SCSEP Coordinator

www.info@landofsky.org

NC Works Career Center - Asheville

48 Grove Street

Asheville, NC 28801

Phone: 828-251-6200

Schedule: M-F; 8:30am – 5pm

Irene Wortham Center, Inc

916 W Chapel Road

Asheville, NC 28803

Phone: 828-274-7518

Fax: 828-274-1582

Contact: Matthew Lands (Job Openings & Employment @ 828-274-6067)

Legal Services

Pisgah Legal Services

Pisgah Legal has programs to potentially restore an individual's suspended driver's license, a criminal record expunction program, and is potentially able to assist with getting people enrolled with health insurance, child tax credits, and income credits. Please call to schedule a consultation, since the Marshall office is not usually staffed.

32 North Main Street

Marshall, NC 28753

Phone: 828-253-0406

Pisgah Legal at Hot Springs Health Program

Help with Affordable Care Act (ACA) health insurance enrollment, income tax assistance, benefits and resource assistance, and connection to free civil legal services.

828-253-0406

www.pisgahlegal.org

Legal Aid of North Carolina

547 Haywood Road

Asheville, NC 28806

Phone: 866-219-5262

Fax: 828-239-2995

www.legalaidnc.org

Section 6: Madison County Area Schools

Brush Creek Elementary School

265 Upper Brush Creek Road
Marshall, NC 28753
Phone: 828-649-1547
Fax: 828-649-1528

Hot Springs Elementary School

63 North Serpentine Avenue
Hot Springs, NC 28743
Phone: 828-622-3292
Fax: 828-622-3685

Mars Hill Elementary School

200 School House Road
Mars Hill, NC 28754
Phone: 828-689-2922
Fax: 828-689-5536

Madison Middle School

95 Upper Brush Creek Road
Marshall, NC 28753
Phone: 828-649-2269
Fax: 828-649-9015

Madison High School

5740 Hwy 25-70
Marshall, NC 28753
Phone: 828-649-2876
Fax: 828-649-0104

Madison Early College High School

5738 HWY 2570
Marshall, NC 28753
Phone: 828-649-0319
Fax: 828-649-0691

Madison County Community Learning Centers: Woodson Branch Nature School

Services provided are K-8th grade education.

- After School Program
- Summer Camps
- Adult Workshops

14555 HWY 2570
Marshall, NC 28753
Phone: 828-206-5296

Other Education

AB-Tech of Madison

4646 US Hwy 25/70
Marshall, NC 28753
Phone: 828-649-2947
GED Test Fee: \$20 but class is free
Schedule: Tues & Thurs from 11am – 7pm

Madison County Literacy Council

143 Roy Forrester Road
Marshall, NC 28753
Phone: 828-689-2845
Call for further information

NC Works Next Gen

An individualized program that provides money and support for school and work

Eligibility:

16-24 years old
Live in Buncombe, Madison, or Transylvania County
Not currently enrolled in school

Program Assistance:

Money for HSE (GED/HiSet) tests
Money for A-B Tech or Blue Ridge programs (short and long-term programs)
Assistance with transportation and childcare available
Paid internship opportunities with local businesses
Connections to local businesses for employment
Resume, interview, and job search assistance
Support of a career coach/mentor to help you navigate your next steps

For more information contact:

Laura Blanchard
Cell: 828.989.4231

lblanchard@goodwillnwc.org

Section 7: Childcare and Child Related Needs

Child Care / Referrals

Updated information on licensed childcare centers may be found by contacting the Southwestern Child Development Commission.

Southwestern Child Development Commission

For childcare referrals: Monday through Friday from 8:00 AM to 5:00 PM the Southwestern Resource Coordinator is available to help families make informed decisions about quality childcare and other parenting concerns. Simply answer some questions about your childcare needs and they will provide you with a listing of referrals that meet your childcare criteria.

To get more information, call toll free 1-877-752-5955 or 828-586-5561 ext. 314 or visit the link below.

www.swcdcinc.org/quality-childcare

Madison County Smart Start (Madison County Partnership for Children and Families)

Serving children birth-age 5 and their families and childcare providers

Support for licensed childcare centers and providers, free caregiver/child playgroups (“Kith and Kin”), early literacy programs, subsidy for licensed childcare for parents working or in school full time (through Madison County DSS), also “Little Learning Library” for parent/caregiver/service provider use.

Phone: 828-689-1525

www.madisonss.org

Madison County Kith & Kin Play Days

Caregivers and birth-5 children attend together; facilitated by an early childhood professional; free Marshall and Hot Springs Libraries & Beech Glen Community Center of Mars Hill

Phone: 828-689-1525

www.madisonss.org

Early Intervention

Exceptional Children’s Department for Madison County Schools

Ages 3 and above

Phone: 828-649-9276

Child Care Vouchers

To apply: call/visit DSS; based on income/household; Parent must be working/going to school full time

There may be a waiting list

Madison County DSS

Phone: 828-649-2711

Bike Helmets for Children

Bicycle Helmet Initiative

North Carolina Department of Transportation

www.ncdot.gov/initiatives-policies/safety/bicycle-helmets/Pages/default.aspx

Madison County Sheriff's Office

348 Medical Park Drive

Marshall, NC 28753

Phone: 828-649-2721

Safe Kids Western North Carolina

Inspection Station

Mars Hill Fire Department

56 N Main Street

Mars Hill, NC 28754

Call for appointment

Phone: 828-689-2022

www.safekids.org/coalition/safe-kids-western-north-carolina

Mars Hill Baptist Church

67N Main Street

Mars Hill, NC 28754

Phone: 828-689-2911

Car Seat Assistance

Madison County Health Department

493 Medical Park Drive

Marshall, NC 28753

Phone: 828-649-3531

Call ahead to check availability

Safe Kids WNC

121 Hendersonville Road

Asheville, NC 28803

Phone: 828-418-0525 ext. 80525

Section 8: Support Groups, Community Outreach

Support Groups

Madison Home Health and Hospice

Bereavement support groups, grief education and caregiver support groups are held at a variety of times and locations around the county.

Phone: 828-649-2705

Call for Details

Kids Path Bereavement Program

Care Partners Health Services

Helps children grieve in their own unique way, putting them on the path to healing. Includes individual and group counseling, play therapy and more

Phone: (828) 255-2870 Ext 6480

AL ANON Meetings

United Methodist Church

201 South Main Street

Mars Hill, NC 28754

Phone: 828-689-2343

Marshall Presbyterian Church

Phone: 828-649-3622

165 South Main Street

Marshall, NC 28753

Narcotics Anonymous Meetings

Marshall Presbyterian Church

Phone: 828-689-3622

165 South Main Street

Marshall, NC 2873

Mars Hill United Methodist Church

201 South Main Street

Mars Hill, NC 28754

Phone: 828-689-2343

Community Outreach

Community Action Opportunities

Weatherization/HARRP Application

25 Gaston Street

Asheville, NC 28801

Phone: 828-252-2495

Fax: 828-253-6319

Complete application

My Sisters Place

103 South Main Street

Marshall, NC 28753

Phone: 828-649-2582

Joyce Cody; Executive Director and Client Advocate

Crystal Webb; Children's, Client, and Hospital Advocate

24 hour crisis line 828-649-2446 or toll free 1-888-765-3441.

Empowering Madison Youth to Succeed

5738 US 25/70

Marshall, NC 28753

Phone: 828-649-9276 ext. 248

Madison County Cooperative Extension Nutrition Education

258 Carolina Lane

Marshall, NC 28753

Phone: 828-649-2411

Fax: 828-649-2020

Schedule: M-F; 8am – 4:30pm

www.madison.ces.ncsu.edu

Madison County 4-H and Youth Development

258 Carolina Lane

Marshall, NC 28753

Phone: 828-649-2411

misty_varnell@ncsu.edu

Safe Kids

Mission Children’s Hospital
11 Vanderbilt Park Drive
Asheville, NC 28803
Phone: 828-213-5548 Contact: Vickie Witladh-Killough

Madison County Public Libraries

The Madison County Public Library system is a dynamic civic resource that promotes free and open access to information, materials, and services to all members of the community to advance knowledge, foster creativity, encourage the exchange of ideas, build community, and enhance the quality of life. The Mars Hill and Hot Springs libraries are open 9am-6pm on weekdays and 9am-2pm weekends. Hot Springs is open 10am-6pm weekdays and 10am-2pm weekends.

- Hot Springs - 170 Bridge Street 828-622-3584
- Mars Hill - 25 Library Street 828-689-5183
- Marshall – 1355 N Main Street 828-649-3741

Madison County Parks and Recreation

462 Long Branch Road
Marshall, NC 28753
Phone: 828-649-3635
Fax: 828-649-3701

[Parks and Recreation - Madison County, North Carolina \(madisoncountync.gov\)](http://madisoncountync.gov)

Laurel Community Center

Provides education, fitness and recreation, senior meal program and other resources.
4100 NC 212 HWY.
Marshall, NC
Phone: 828-656-3633
www.laurelcommunitycenter.org

Area Agency on Aging

Land of Sky Regional Council

Programs include:

- Family Caregiver Support Services
- Foster Grandparent Program
- Health Promotion and Disease Prevention
- Long Term Care Ombudsman
- Money Follows the Person
- Project CARE (Caregiver Alternative to Running on Empty)
- Senior Companion Program
- Senior Tar Heel Legislature

339 New Leicester Highway, suite 140
Asheville, NC 28806
Phone: 828-251-6622
Fax: 828-251-6353
www.landofsky.org/aaa.html

Section 9: Madison County Health Department

Pregnancy Care Management for high-risk pregnancies CMHRP

Madison County Health Department

Phone: 828-649-3531 ext. 227

Fax: 828-649-9078

Contact: Kaitlyn Orr

korr@madisoncountync.gov

Children Care Management for high-risk children 0-5 years old

Madison County Health Department

Phone: 828-649-3531

Triple P Positive Parenting Program (provided by MAHEC)

Contact: Sarah Clark 828-707-5688

Sarah.clark@mahec.net

Dental Center

Offers: Preventive care, x-rays, sealants, restorative care, denture, partials, etc.

Located downstairs of health dept

Phone: 828-649-1271

Contact: Sheila McAbee, Dental Office Manager

smcabee@madisoncountync.gov

Environmental Health Office

Located on 25/70 with DSS and the tax office

Phone: 828-649-9598

Hours: M-F/ 7:30am – 4:00pm

Contact: Jamie List, Environmental Health Supervisor

jlist@madisoncountync.gov

Child Health Nurse

Phone: 828-649-3531 ext. 241

Contact: Brittany Byers, RN/ Child Health Nurse

bbyers@madisoncountync.gov

WIC (Women, Infants, & Children)

Phone: 828-649-3531 ext. 239

Post-Partum/ Newborn Home Visits

Phone: 828-649-3531 ext. 241 or ext. 273

Contact: Brittany Byers, Child Health Nurse

bbyers@madisoncountync.gov

Contact: Katrina Dodson, Family Planning Coordinator

kdodson@madisoncountync.gov

Maternal Health

Phone: 828-649-3531 ext. 273

Contact: Katrina Dodson, Maternal Health Coordinator

kdodson@madisoncountync.gov

Wise Woman

Phone: 828-649-3531 ext. 236

Contact: Paige Massey

Call to make an appt.

pmassey@madisoncountync.gov

Breast and Cervical Cancer Screening Services (BCCCP)

Phone: 828-649-3531 ext. 236

Contact: Paige Massey

Contact to schedule screening, pap smears, and referral follow ups

pmassey@madisoncountync.gov

Sexually Transmitted Infections and HIV

Phone: 828-649-3531 ext. 251 or 828-380-9529

Contact: Rachel Potter, Hepatitis C Bridge Counselor

rpotter@madisoncountync.gov

Contact: Keith Hoek, Communicable Disease

khoek@madisoncountync.gov

Phone: 828-649-3531 ext. 255

Medication for Opioid Use Disorder:

Phone: (828)649-3531

Contact: Rachel Potter

rpotter@madisoncountync.gov

Section 10: Madison County Dept of Social Services

Madison County DSS

5707 US Hwy 25-70, Suite 1

Marshall, NC 28753

Phone: 828-649-2711

Madisoncountync.gov

Director: Connie Harris

charris@madisoncountync.gov

For all eligibility services (Medicaid, Food and Nutrition Services, Work First, Child Care Subsidy, NEMT) and Adult Social Work Services:

Please call 828-649-2711

For Child Welfare Services (Child Protective Services, Foster Care, Foster Home Licensing, Adoptions):

Please call 828-649-9498

For information about our Senior Congregate Nutrition Sites (Marshall, Mars Hill, Beech Glen, Hot Springs, Center Community Center, Ebbs Chapel, Spring Creek, Shelton Laurel) and Home Delivered Meals:

Please call 828-649-2722

For information about Veterans Services:

Please call 828-649-2722.

Section 11: Miscellaneous

La Esperanza

La Esperanza is an outreach ministry of the Episcopal Church of the Holy Spirit in Marshall, NC. We currently serve over 70 Latina families/ 300+people in Madison, Buncombe and Yancey counties. The majority are first- and second-generation immigrants from Mexico, Guatemala and Honduras. The mission of La Esperanza is to encourage and strengthen the social, educational, physical, and mental well-being of the local Latino community and build relationships between cultures.

Director: Rebecca Sharp 828-329-0675

lalaesperanza20@gmail.com

The Episcopal Church of the Holy Spirit

433 Bone Camp Rd.

Marshall, NC 28753 (Mailing: PO Box 259 Mars Hill NC 28754)

Pet Care

Friends of Madison County Animals (FOMCA)

Provides free and low-cost services to qualifying pet owners in Madison County, including spay/neuter, pet food pantry, vet assistance vouchers, flea/tick preventative and other programs.

115 Blannahassett Island Rd

Marshall, NC 28753

828-649-9798

Mon, Tues, and Thurs 1pm -4pm

Cell Phone (free)

Assurance Wireless

Must have a household income below 200% FPL and/or on Medicaid or enrolled in SNAP benefits.

Google: "free cell phone with Assurance Wireless"

[www.assurancewireless.com/partner/psearch?gclid=Cj0KCQjwqp-](http://www.assurancewireless.com/partner/psearch?gclid=Cj0KCQjwqp-LBhDQARIsAO0a6aIGs_IQ4wQHTjalFbtiKaYHqj_Ffk7AqLOOa7x6Jvl4ccOgVYRokc4aAisIEALw_wcB&gclid=aw.ds)

[LBhDQARIsAO0a6aIGs_IQ4wQHTjalFbtiKaYHqj_Ffk7AqLOOa7x6Jvl4ccOgVYRokc4aAisIEALw_wcB&gclid=aw.ds](http://www.assurancewireless.com/partner/psearch?gclid=Cj0KCQjwqp-LBhDQARIsAO0a6aIGs_IQ4wQHTjalFbtiKaYHqj_Ffk7AqLOOa7x6Jvl4ccOgVYRokc4aAisIEALw_wcB&gclid=aw.ds)

Eyeglasses (free)

New Eyes

250% FPL or less with a current (within the last two years) eye exam.

Website mentions some free eye exam resources

<https://new-eyes.org/>

Memory Care

MemoryCare.com, has a comprehensive resource guide to help seniors and their families better understand dementia, the different types of care available, and how to manage the costs associated with care. You can access the resource here: <https://www.memorycare.com/disability-benefits/>.

Caring.com

Caring.com is a leading senior care resource for family caregivers seeking information and support as they care for aging parents, spouses, and other loved ones. We have been featured by AARP, The Administration for Community Living, The National Legal Resource Center, and Forbes, as well as referenced by many governmental agencies and organizations across the Internet.

<https://www.caring.com/senior-living/nursing-homes/>

<https://www.payingforseniorcare.com/eldercare-faqs-and-helpful-guides>

<https://www.caring.com/caregivers/emergency-housing-guide/>.

Sleep Doctor Free and Discounted Mattresses

This resource has a list of organizations dedicated to providing free or discounted mattresses to those in need.

marie@hello.sleepdoctor.com

View the guide here: [How to Get Free and Discounted Mattresses](#)